



Veterinary Care of Ithaca Financial Policy

Thank you for choosing Veterinary Care of Ithaca. Our mission is to provide you with high quality veterinary care. An important part of this mission is offering easy and manageable payment options that work with your budget. We want you to feel comfortable discussing cost with us. To help, we will review the treatment plan and estimated cost with you before performing it. You may request treatment plan costs for both routine and non-routine items before services are rendered. We offer the following as financial policy:

All routine procedures must be paid in full at the time of service. This includes but is not limited to:

- All exam fees- Annual & Semi Annual Wellness, Technician visits, etc.
- Vaccinations
- Prescriptions, Over-the-Counter products and Food
- Diagnostics- Lab work & X-ray
- Elective Surgery-Spays/Neuters, Dentals, etc.

For your convenience we accept the following forms of payment:

- Visa, MasterCard, American Express & Discover
- Cash, Money Orders and Personal Checks
- Care Credit-a medical health care card that offers convenient monthly payment plans. This can be applied for online at www.carecredit.com or with one of our receptionists

A fee of 1.5% interest is charged on all outstanding account balances older than 30 days. Accounts with an unpaid balance aged 30+ days must speak with an administration member to establish a payment plan. In the event that a balance has not been reconciled within 90 days we may relinquish your balance to a collection agency and appointment privileges will be suspended until the balance is paid in full. A fee of \$30 is applied for any check returned for insufficient funds. If you have any questions please do not hesitate to ask.

By signing below you agree to the foregoing terms of payment:

Client/Owner Signature

Date

Client/Owner Name (Please Print)
