



Cancellation/Missed Appointment Policy

Please contact our office at least 24 hours in advance should you need to cancel or reschedule your appointment. Advance notice of cancellation allows us the opportunity to accommodate other patients in need of care.

Failed Appointments: cancellation without 24 hours advance notice will be considered a 'failed' appointment. Clients arriving at least 10 minutes late for a scheduled appointment will also have their appointment recorded as 'failed' and will be seen only if the doctor is able to accommodate the late arrival.

Charges for Failed Appointments: 1st time failed appointments will not be charged. A second occurrence will result in the client being charged for the office call. A 3rd occurrence will result in the client being charged for the office call and the client may be asked to seek alternate arrangements for veterinary care.

Name: _____

Signature: _____

Date: _____